

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE ENTERING THE ROCCO FORTE PRIZE DRAW

(A) The promoter of this prize draw is Rocco Forte & Family (Hotel Management) Limited (the Promoter), whose registered office is at 70 Jermyn Street, London, SW1Y 6NY.

(B) The winner will receive a 2-night stay for two at Hotel Savoy, in Florence, including daily breakfast, two glasses of Champagne on arrival, and The Medici Experience tour for two people (the Prize), as further outlined below.

1. Eligibility to Enter the Prize Draw

1.1 The prize draw is open to individuals aged 18 years or over (and a proof of age may be requested by the Promoter), except employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw.

1.2 The prize draw is free to enter and no purchase is necessary.

2. How to Enter the Prize Draw

2.1 The Draw may only be entered online via the Rocco Forte Hotels form accessible to visitors of The V&A. Entrants will be required to fill out the details outlined in the competition form (full name, email address, city, county/state, country and telephone number). The winner will also be asked to provide their full postal address should they choose to have the prize certificate delivered to them physically.

2.2 The Draw is free to enter and no purchase needs be made to enter it.

2.3 Only one entry per person is permitted.

2.4 The opening date for entries is 00:00 on 11/02/23. The closing date of the prize draw is 23:59 on 11/06/23. Entries received after this time will not be valid.

2.5 The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.

3. Selection of a Winner

3.1 The Promoter will select a winner of the prize draw on 14/06/23. The winner will be notified of their win by email to the address provided, or via telephone, on 15/06/23. The gift certificate will be posted or emailed to the winner upon response and confirmation. A winner will be chosen by a random draw performed by a computer process initiated by the Promoter.

3.2 If a winner does not respond to the Promoter within 14 calendar days of being notified by the Promoter, or otherwise does not accept the Prize, they will forfeit their right to the Prize and the Promoter will be entitled to select another winner in accordance with the process described above.

4. The Prize

4.1 The Prize, is as further described below and subject to the terms and conditions set out herein.

4.1.1 A two-night stay in a Junior Suite at Hotel Savoy in Florence, Italy;

4.1.2 Breakfast daily for two;

4.1.3 Two glasses of Champagne on arrival.

4.1.4 The Medici Experience tour for two people

4.2 The Prize will be sent to the winner by email within 7 business days of being notified of their win.

4.3 All reservations will be organised directly with the hotel reservation team, over the telephone or by email.

4.4 Except as expressly stated, the prize does not include any travel arrangements or expenses, and if you win you will be responsible for ensuring that you and any person travelling with you are available to travel and hold valid passports, any necessary visas and any other documents you require, as well as for the costs of travel. Dates for accommodation once requested and accepted by the hotel cannot be changed.

4.5 The Prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.

4.6 The Prize for the winner is valid until November 30th 2024. Reservations are subject to availability.

4.7 The Prize for the winner is not applicable on stays made during the months of July and August.

4.7 The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.

5. Additional Terms

5.1 The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

5.2 The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation, the Promoter will send the surname and county of major prize winners and, if applicable copies of their winning entries, to anyone who emails friends@roccofortehotels.com within one month after the closing date. If you object to any or all of your surname, county and winning entry being published or made available, please contact the Promoter via friends@roccofortehotels.com. In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

5.3 Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or refuse to award the Prize to anyone in breach of these terms and conditions.

5.4 Subject to the terms herein, the winner's stay at the hotel will be subject to all other usual terms and conditions between guests and the relevant Rocco Forte entity and to the usual prices for guests.

5.5 The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.

5.6 Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss or damage occurring as a result of taking up the Prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.

5.7 The Promoter shall not be liable for any failure to comply with its obligations under these terms and conditions caused by weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, loss of connectivity, internet or email failure or any other circumstances beyond the control of the Promoter.

5.8 Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's Privacy Policy. See also condition 5.2 with regard to the announcement of winners.

5.9 The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.