



THE CARLTON
MILAN
A ROCCO FORTE HOTEL



PET POLICY

AT THE CARLTON HOTEL, WE UNDERSTAND THE HAPPINESS THAT COMES WITH TRAVELLING ALONGSIDE YOUR BELOVED PET. PLEASE TAKE A MOMENT TO READ THE FOLLOWING TERMS AND CONDITIONS STATED BELOW TO ENSURE AN ENJOYABLE STAY FOR ALL OUR GUESTS.

- I understand that The Carlton Hotel welcomes pets up to 20kg, with a maximum of one pet per room (or two pets, each weighing up to 10kg), unless otherwise approved by hotel management.
- I accept full responsibility for any and all liability, claims, losses, costs, and expenses for personal injury or property damage caused by my pet(s).
- I am responsible for ensuring that my pet's behaviour is courteous and non-disruptive to others. Pets in public spaces must be kept on a leash (or carried/in a basket).
- I agree that my pet(s) will not be left unattended in my room at any time, and I understand that my room will not be serviced if the pet(s) are left alone. Alternatively, I will contact housekeeping to arrange a convenient time for the room to be serviced.
- I take full responsibility for the care of my pet(s), and there is no expectation for The Carlton Hotel employees to look after my pet.
- I understand that the hotel reserves the right to request the removal of my pet if its behavior is deemed disruptive, unsafe, or damaging to the hotel environment.
- I agree not to bring my pet(s) into any indoor Food & Beverage outlets, the Spa, or the Gym, unless they are service animals.
- I understand that I am responsible for cleaning up after my pet(s) on hotel property and in the surrounding neighborhood. I agree to a one-time antiallergenic deep cleaning fee of €150 per stay.

Data:

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